

**Audience:** Procurement and compliance teams filing vendor due diligence.

## Quality management

- **ISO 9001** — Quality management system certification held by **Trucell Pty Ltd**. Scope and certificate details should be verified from the current certificate when your process requires primary evidence.

## Information security and service organisation controls

- **ISO/IEC 27001** — Information security management aligned to international standard; use current statement of applicability and certification scope for your records.
- **SOC 2 Type II** — Service organisation controls reported against applicable trust criteria for Trucell's managed services operations; report access is typically under NDA and customer request.

## Sector and programme recognition (indicative)

- **NSW Government Accredited Supplier** — Listed for ICT and related procurement pathways as published by NSW authorities; verify category and status at engagement time.
- **IRAP** — IRAP-assessed capabilities for engagements that require independent assessor alignment; details are engagement-specific.

## Defence and export controls

- **US ITAR** — Trucell Pty Ltd is enrolled as an Australian Authorised User under ITAR Section 126.7 with access to the Licence Free Environment where applicable (AUKUS registration on file). Use for controlled technology discussions only with appropriate approvals.

## How to obtain primary evidence

Panel and enterprise processes often require:

- Current certificate copies
- SOC 2 report under NDA
- Insurance and modern slavery disclosures
- Signed vendor questionnaires

Route these through [Contact](#) with your entity name, panel or scheme reference, and required turnaround so responses are assigned to governance and delivery owners.

## Accuracy

Claims in this summary are aligned to publicly described Trucell positions. Verification against live certificates and reports before contractual reliance is recommended.